

Terms and conditions – Alton Emporium Shop Space Rental

Although priority will be given to stockists in the Hampshire/Surrey area, we welcome applications from outside this catchment.

Remember, you are trusting us with your wonderful pieces of creativity, and we want to make sure you feel as secure with them being here as they would be in your own hands. That's why we've laid out the following T&Cs. If you would like further clarification or guidance, please do give us a ring or drop us an email.

You, the seller/merchant, must meet the below criteria to be eligible to sell withing the Emporium:

1. All products must be handmade, hand-designed, or created by you
2. Products for sale will not be in breach of any copyright laws
3. Products will be safe and fit for purpose, and adhere to the relevant safety legislation. This is included, but not limited to:
 - a. CE/UKCA testing
 - b. Warning Labels
 - c. PAT Testing
 - d. Fire Safety Regulation Act

If in doubt, you the seller are responsible for seeking advice from trading standards. Any products found to be in breach of any legal or deemed dangerous will be immediately removed from sale

You the seller, are responsible for:

1. Delivery of the stock to the Alton Creatives Emporium (16, Market Square, Alton, Hampshire, GU34 2SB). We will not be responsible for breakages that have occurred during transit (such as by Royal Mail or Courier)
2. Providing a list of stock alongside each delivery. This list will detail product names, descriptions and pricing
3. Provide correct and up to date payment and contact details for you the stockist
4. Paying for rental space ahead or on the day of start of contract period.
5. Giving appropriate notice for contract termination:
 - a. For renters on a week-by-week basis, 1 weeks' notice should be given.
 - b. For renters on a monthly paid contract, 1 months' notice must be given.Failure to give appropriate notice or if notice is given after the rent due date will mean rent is due for that month.
6. Failure to pay rent will cause a debt payable by the stockist to the Creatives Emporium, and stock shall not be returned until the debt is paid.
7. Stock must be collected from the shop at the end of the notice period, unless an alternate method (courier etc) has been arranged. Courier fees are to be met by you, the seller.

We, the proprietor, are responsible for:

1. Noting all stock entering the premises, and recording on a stock listing
2. Keeping full transaction records of all sales of yours (the sellers) goods
3. Ensuring money is paid to the tenant at the end of each contractual period, minus any card transaction fee's (of 1.75%)
4. Ensuring that the shop is safe and secure and fully insured to cover all products within.
5. The Craft Collective LTD will be staffed at least five full days a week.
6. Marketing the shop and ensuring that customers are in the shop to browse the products.
7. A weekly socials post, showcasing your wares across our Instagram and Facebook Audience